

# Калико Яков

## TECHNICAL WRITER

🔄 11 листопада  
2022

📍 Місто: [Київ](#)

Вік: 48 років

Режим роботи: повний робочий день, вільний графік роботи, віддалена робота

Категорії: IT, WEB фахівці, Робота за кордоном

✓ Перебуваю в шлюбі    ✓ Є діти    ✓ Готовий до відряджень

[Увійдіть](#) або [зареєструйтеся](#) на сайті як роботодавець, щоб бачити контактну інформацію.

### Досвід роботи

#### technical writer

Mobius Software (IT / Telecommunications), Київ

09.2021 – 11.2022 (1 рік 2 місяці)

#### Обов'язки:

##### Projects:

- Mobius Management Platform – basic configuration system for all Mobius products
- Mobius A2P Gateway – A2P messaging system used in mobile telecommunication
- Mobius USSD Gateway – signaling platform for routing messages between network and service application
- Mobius SS7 Protocol Suite– build-in module for using SS7 protocol in Mobius products
- Mobius SIP – build-in module for using SIP protocol in Mobius products
- Mobius SIP servlets – SIP application server for IP telephony in Mobius products
- Mobius Diameter – build-in module for using Diameter protocol in Mobius products
- Mobius GLMC – Gateway Mobile Location Center (planned)
- Mobius SMSC – Short Message Service Center for mobile operator services (planned)
- Mobius TAS – Telephony Application Server for IP telephony (planned)

#### Functions:

- Development and maintenance of Installation Guide, Operator Guide, API Guide, other instructions (In English)

#### senior technical writer

GlobalLogic (IT), Київ

10.2020 – (2020 років 10 місяців)

#### Обов'язки:

##### Projects:

- Trustonic - Application Security (former TAP): mobile device application security
- Trustonic - Telecom Platform: service protection from erosion stemming from payment default, smartphone fraud and device trafficking
- HemoFlow - Blood Collector Monitor and Mixer: basic User Guide and Admin Guide

- HemoVue - Distributed Software System for managing HemoFlow device data
- Corrigo - Asset Managers and Service Providers system: Customer Portal Settings and Functionality description
- Medtronic - BLE Connect Mobile Application (part of insulin mini-pump auto control system)
- Medtronic - FOTA Mobile Application (part of insulin mini-pump auto control system)

Role:

- Senior Technical Writer

Functions:

- Development and maintenance of User Guide, Portal Guide, other guides & instructions. (In English)

## technical writer

Concord Bank \ MustPay (Banking / IT), Київ

06.2020 – 07.2021 (1 рік )

Обов'язки:

- NEOBANK (online banking system), Verifier (client requests' management system)
- Develop & design the documentation templates
- Development and maintenance of User Guides, API Guides, Developer Guides, Operator Guides (In English and Ukrainian)

## technical writer

DepositPhotos (IT), Київ

02.2015 – 05.2020 (5 років 2 місяці)

Обов'язки:

Projects:

Depositphotos (online photo and video bank), Clashot (mobile and stock photo bank for smartphones), Cluise (online clothing and shoes shopping), Bird-in-Flight (online magazine about photography and visual culture), Crello (graphic design editor), Lightfield (photo and video shooting studies)

Functions:

Develop & design the documentation templates

Development and maintenance of Wiki Guides, API Guides, SoW, Product Proposals, Team Roles.(In English and Ukrainian)

## technical writer

LevelUp (IT), Київ

06.2014 – 12.2014 (5 місяців)

Обов'язки:

Projects: WordStat (search query optimization & statistics), LTV (SOE site statistics), WL/WLF (managing site portals and statistics)

Functions: Develop & design the documentation templates; Development and maintenance of the user, administrator, and developer guides (In Russian and English)

## technical writer

NetCracker (IT), Київ

05.2012 – 02.2014 (1 рік 9 місяців)

Обов'язки:

Project: Sprint (telecommunication solutions configuration)

Functions:

Development and maintenance of the user, administrator, and developer guides, and training documentation (In English), taking part in design documentation development process

## technical writer

RQL-Ukraine (IT), Київ

09.2011 – 04.2012 (7 місяців)

### Обов'язки:

Project: ICMS (Integrating Currency Management Solution).

Functions: Development of user guide, install and configure guide, Wiki (In English, including development the documentation design itself from scratch and data translation from Russian

## technical writer

Mindspeed Technologies Ukraine (IT), Київ

09.2008 – 08.2011 (2 роки 11 місяців)

### Обов'язки:

Projects: Comcerto M82xxx / M85xxx - Software for Carrier Applications; Transcede M84xxx - 4G Wireless Baseband Processors

Functions: Development and maintenance of user, administrator, and developer guides, command reference manual, specification papers, integration guides, etc. (in English, taking part in design documentation development process)

## technical writer / QA

AIDOSS Ukraine (IT), Київ

06.2004 – 07.2008 (4 роки )

### Обов'язки:

Projects: Scalar DLC (management and monitoring software for the Scalar-type media changer devices on Quantum platform); Gingcom (small library & file server management system); DAS (server-client software for accessing the media changer devices); Scalar 10K (one of the Scalar large medium changers); AMU (server management software used to configure media changer device(s) for the client access); RMU (remote access and control for some media changer devices); VMCE (media changer emulation software); Striker (management software for controlling UPS devices); Efido (portable commerce rating system); GDS FMA (file manager agent).; Bulk IQ (HTML pages scanning for international property database)

Functions: Development and maintenance of the user, install, and configure guides, and online help (In English, taking part in design documentation development process); Manual testing, testcase creation.

## Освіта

### НТУУ КПИ (Київ)

Спеціальність: ТЭФ, Искусственный интеллект

повна вища, 09.1993 – 05.1998 (4 роки 7 місяців)

### Додаткова освіта

- Гете-институт, 1995-1998

## Знання мов

Англійська - Високий рівень (вільно), Німецька - Середній

Додатково: Английский - говорю, свободно читаю и перевожу в т.ч. художественную литературу; немецкий - опддерживаю уровень, давно нет практики общения

## Додаткова інформація

Знання комп'ютера, програм: Platforms: DOS, Win 3.1/3.11, Win 9x, Win NT, Win 2000 / XP / 2003 / 2007 / 2010  
Languages and Tools: Microsoft: Word, Excel, FrontPage, Visio Adobe: PageMaker, FrameMaker, Webworks, Acrobat, Distiller, Illustrator, InDesign, Corel Draw, Photoshop MadCap Flare OpenOffice DocuWiki Swagger

Особисті якості, хобі, захоплення, навички: high level of efficiency, responsibility, discipline; can operate the large portions of information and work under time pressure; care, accuracy, literacy, punctuality, non-conflict analytical mind resourcefulness, commitment, can quickly navigate through complex situations; wide scope, commitment to the development of professional skills, ability to learn and adapt to new conditions both individual and team-worker.

Мета пошуку роботи, побажання до місця роботи: Taking the technical writer position. Working in the dynamically developing company. Applying and improving my professional knowledge and skills for the company development and personal growth. Achieving the financial stability.