Калико Яков

TECHNICAL WRITER

11 листопада 2022 Місто: Київ

Вік: 50 років
Режим роботи: повний робочий день, вільний графік роботи, віддалена робота
Категорії: IT, WEB фахівці, Робота за кордоном

✔ Перебуваю в шлюбі ✔ Є діти ✔ Готовий до відряджень

Увійдіть або зареєструйтеся на сайті як роботодавець, щоб бачити контактну інформацію.

Досвід роботи

technical writer

Mobius Software (IT / Telecommunications), Київ
09.2021 – 11.2022 (1 рік 2 місяці)

Обов'язки:

Projects:

- Mobius Management Platform – basic configuration system for all Mobius products
- Mobius A2P Gateway – A2P messaging system used in mobile telecommunication
- Mobius USSD Gateway – signaling platform for routing messages between network and service application
- Mobius SS7 Protocol Suite– build-in module for using SS7 protocol in Mobius products
- Mobius SIP – build-in module for using SIP protocol in Mobius products
- Mobius SIP servlets – SIP application server for IP telephony in Mobius products
- Mobius Diameter – build-in module for using Diameter protocol in Mobius products
- Mobius GLMC – Gateway Mobile Location Center (planned)
- Mobius SMSC – Short Message Service Center for mobile operator services (planned)
- Mobius TAS – Telephony Application Server for IP telephony (planned)

Functions:

- Development and maintenance of Installation Guide, Operator Guide, API Guide, other instructions (In English)

senior technical writer

GlobalLogic (IT), Київ
10.2020 – (2020 років 10 місяців)

Обов'язки:

Projects:

- Trustonic - Application Security (former TAP): mobile device application security
- Trustonic - Telecom Platform: service protection from erosion stemming from payment default, smartphone fraud and device trafficking
- HemoFlow - Blood Collector Monitor and Mixer: basic User Guide and Admin Guide

- HemoVue - Distributed Software System for managing HemoFlow device data
- Corrigo - Asset Managers and Service Providers system: Customer Portal Settings and Functionality description
- Medtronic - BLE Connect Mobile Application (part of insulin mini-pump auto control system)
- Medtronic - FOTA Mobile Application (part of insulin mini-pump auto control system)

Role:

- Senior Technical Writer

Functions:

- Development and maintenance of User Guide, Portal Guide, other guides & instructions.
  (In English)

technical writer

Concord Bank \ MustPay (Banking / IT), Київ

06.2020 – 07.2021 (1 рік)

Обов'язки:

- NEOBANK (online banking system), Verifier (client requests' management system)
- Develop & design the documentation templates
- Development and maintenance of User Guides, API Guides, Developer Guides, Operator Guides (In English and Ukrainian)

technical writer

DepositPhotos (IT), Київ

02.2015 – 05.2020 (5 років 2 місяці)

Обов'язки:

Projects:

Depositphotos (online photo and video bank), Clashot (mobile and stock photo bank for smartphones), Cluise (online clothing and shoes shopping), Bird-in-Flight (online magazine about photography and visual culture), Crello (graphic design editor), Lightfield (photo and video shooting studies)

Functions:

Develop & design the documentation templates

Development and maintenance of Wiki Guides, API Guides, SoW, Product Proposals, Team Roles.(In English and Ukraninan)

technical writer

LevelUp (IT), Київ

06.2014 – 12.2014 (5 місяців)

Обов'язки:

Projects: WordStat (search query optimization & statistics), LTV (SOE site statistics), WL/WLF (managing site portals and statistics)

Functions: Develop & design the documentation templates; Development and maintenance of the user, administrator, and developer guides (In Russian and English)

technical writer

NetCracker (IT), Київ

05.2012 – 02.2014 (1 рік 9 місяців)

Обов'язки:

Project: Sprint (telecommunication solutions configuration)

Functions:

Development and maintenance of the user, administrator, and developer guides, and training documentation (In English), taking part in design documentation development process

technical writer

RQL-Ukraine (IT), Київ

09.2011 – 04.2012 (7 місяців)

Обов'язки:

Project: ICMS (Integrating Currency Management Solution).

Functions: Development of user guide, install and configure guide, Wiki (In English, including development the documentation design itself from scratch and data translation from Russian

technical writer

Mindspeed Technologies Ukraine (IT), Київ

09.2008 – 08.2011 (2 роки 11 місяців)

Обов'язки:

Projects: Comcerto M82xxx / M85xxx - Software for Carrier Applications; Transcede M84xxx - 4G Wireless Baseband Processors

Functions: Development and maintenance of user, administrator, and developer guides, command reference manual, specification papers, integration guides, etc. (in English, taking part in design documentation development process)

technical writer / QA

AIDOSS Ukraine (IT), Київ

06.2004 – 07.2008 (4 роки)

Обов'язки:

Projects: Scalar DLC (management and monitoring software for the Scalar-type media changer devices on Quantum platform); Gingcom (small library & file server management system); DAS (server-client software for accessing the media changer devices); Scalar 10K (one of the Scalar large medium changers); AMU (server management software used to configure media changer device(s) for the client access); RMU (remote access and control for some media changer devices); VMCE (media changer emulation software); Striker (management software for controlling UPS devices); Efido (portable commerce rating system); GDS FMA (file manager agent).; Bulk IQ (HTML pages scanning for international property database)

Functions: Development and maintenance of the user, install, and configure guides, and online help (In English, taking part in design documentation development process); Manual testing, testcase creation.

Освіта

НТУУ КПИ (Київ)

Спеціальність: ТЭФ, Искусственный интеллект

повна вища, 09.1993 – 05.1998 (4 роки 7 місяців)

Додаткова освіта

• Гете-институт, 1995-1998

Знання мов

Англійська - Високий рівень (вільно), Німецька - Середній
Додатково: Английский - говорю, свободно читаю и перевожу в т.ч. художественную литературу; немецкий - опддерживаю уровень, давно нет практики общения

Додаткова інформація

Знання комп'ютера, програм: Platforms: DOS, Win 3.1/3.11, Win 9x, Win NT, Win 2000 / XP / 2003 / 2007 / 2010 Languages and Tools: Microsoft: Word, Excel, FrontPage, Visio Adobe: PageMaker, FrameMaker, Webworks, Acrobat, Distiller, Illustrator, InDesign, Corel Draw, Photoshop MadCap Flare OpenOffice DocuWiki Swagger
Особисті якості, хобі, захоплення, навички: high level of efficiency, responsibility, discipline; can operate the large portions of information and work under time pressure; care, accuracy, literacy, punctuality, non-conflict analytical mind resourcefulness, commitment, can quickly navigate through complex situations; wide scope, commitment to the development of professional skills, ability to learn and adapt to new conditions both individual and team-worker.

Мета пошуку роботи, побажання до місця роботи: Taking the technical writer position. Working in the dynamically developing company. Applying and improving my professional knowledge and skills for the company development and personal growth. Achieving the financial stability.