

# Idris Mohamed

## IT SUPPORT

🔄 19 січня  
2021

📍 Місто: [Київ](#)



Вік: 45 років

Режим роботи: повний робочий день, вільний графік роботи, часткова зайнятість

Категорії: IT, WEB фахівці, Телекомунікація та зв'язок

✓ Є діти    ✓ Готовий до відряджень

[Увійдіть](#) або [зареєструйтеся](#) на сайті як роботодавець, щоб бачити контактну інформацію.

### Досвід роботи

#### it support

british internathonal modern school ( modern school),  
09.2020 – По теперішній час (5 років 3 місяці)

#### Обов'язки:

I currently work as an IT support engineer at modern school

This is my work at the modern school

- Working to provide help and support to solve computer problems
- Follow-up servers
- Camera report to be ( problems - actions - action request )
- camera areas
- Network
- cabinet and network diagram for all Buildings
- Cisco phone cables
- wireless devices network and connectivity
- uncovered wireless areas

#### it support

british internathonal marvel school (marvel school),  
12.2019 – 08.2020 (8 місяців)

#### Обов'язки:

I currently work as an IT support engineer at Marvel School

This is my work at the Marvel School

- Working to provide help and support to solve computer problems
- Follow-up servers
- Camera report to be ( problems - actions - action request )
- camera areas
- Network
- cabinet and network diagram for all Buildings
- Cisco phone cables
- wireless devices network and connectivity
- uncovered wireless areas

## IT Manager Engineer

Cairo Kanzy Hotel 3 (Cairo Kanzy Hotel 3),  
01.2019 – 12.2019 (10 місяців)

### Обов'язки:

53 rooms, 2 Outlets, 1 Meeting Rooms 58 pax

Networks, servers 2012, wireless networks, hardware maintenance, networks, tracking the web and helping the company solve any problems, monitoring the domain and working to avoid errors, following up the comsys system and communicating with the company, surveillance cameras in door & uot door, installing and maintaining all Hardware, computers and Wi-Fi

## Manager Engineer

PCWorld Center (PCWorld Center),  
01.2015 – 12.2018 (3 роки 10 місяців)

### Обов'язки:

PCWorld Center for Computer and Internet services in the field of repair and maintenance of computers and personal computers and installation of networks and surveillance cameras and technical support outside

## It Support Engineer

Taj Mahal Hotel (Nabila) Makadi Bay Hurghada 5 (Taj Mahal Hotel (Nabila) Makadi Bay Hurghada 5),  
11.2014 – 12.2015 (1 рік )

### Обов'язки:

400 rooms, 1 Outlets, 1 Meeting Rooms 120 pax

It engineer, networks, servers 2008, wireless networks, hardware maintenance, networks, domains, comsys, surveillance cameras, installation and maintenance of all devices and computers and Wi-Fi.

## Network Engineer

PCWorld Center (PCWorld Center),  
01.2008 – 11.2014 (6 років 10 місяців)

### Обов'язки:

PCWorld Center for Computer and Internet services in the field of repair and maintenance of computers and personal computers and installation of networks and surveillance cameras and technical support outside

## Installation Engineer

Raya Company Adsl (Raya Company Adsl),  
12.2005 – 10.2008 (2 роки 10 місяців)

### Обов'язки:

Information technology within Raya Internet Services Company in the form of support, external technical support and installations for DSL lines .

## Network Engineer

Company for Plastics and Electricity (Company for Plastics and Electricity),  
02.2004 – 11.2005 (1 рік 9 місяців)

### Обов'язки:

From 2004 to 2005 In the field of information technology within the International Company for Plastics and Electricity October 6 industrial area Work on internal networks, connect network metering devices, and repair and maintain computers and measuring equipment for testing and quality

## Освіта

### Університет

Спеціальність: Інженер

повна вища, 10.1998 – 07.2002 (3 роки 9 місяців)

### **Знання мов**

Англійська - Високий рівень (вільно), Арабська - Професійний (експерт)