

# Баранова Наталія

## ТЕСТИРОВЩИК, 1 000 ГРН.

⌚ 19 липня  
2022

📍 Місто: [Київ](#)

Вік: 50 років

Режим роботи: повний робочий день, віддалена робота

Категорії: IT, WEB фахівці, Логістика, доставка, склад, Інші пропозиції

✓ Перебуваю в шлюбі

[Увійдіть](#) або [зареєструйтесь](#) на сайті як роботодавець, щоб бачити контактну інформацію.

### Опис

#### **Natalia Baranova**

Intern/Trainee QA , Junior QA

Location: Ukraine, Kyiv

Nationality: Ukrainian

### SKILLS

- JIRA, Confluence
- Practice with Postman, Trello, GitHub tools
- Testing the application on the android emulator
- Sales force CRM
- 1C enterprise, 1C accounting
- Microsoft Office (Word, Excel, PowerPoint, etc.)
- Methodology: Agile (SCRUM, KANBAN), Waterfall
- Languages: English (A1), Ukrainian (L1), Russian (L2)

### Certifications

- Quality Assurance Engineer (Certificate)
- Copywriting Specialist

### EXPERIENCE

#### **TMM express, Kyiv - client manager**

2017 - 2022

- Acceptance of applications by phone, email, etc.

- Registration of applications from customers and partners - import and in Ukraine
- Maintaining a customer base 1C
- Receiving shipments from customers
- Work with clients of the American Embassy and other consulates
- Registration and processing of payments 1C
- Solving problem situations when picking up or sending a client's cargo

#### **Private Person, Kyiv – Copywriter**

#### **2015-2017**

- Compiling a text on a given topic

#### **Alfa Insurance, Kyiv - Leading Specialist**

#### **August 2008 - January 2015**

- Sale of medical insurance, car insurance, etc. at a meeting and by phone (cold calls)
- Work with applications for insurance issued by the client on the site
- Registration of an insurance contract
- Maintaining a database of CRM clients
- Tracking the terms of the contract and prolongation of insurance contracts
- Development/management of reports for senior management

#### **Positive Line, Kyiv - HR manager, 2005 - 2008**

- Search for a suitable candidate for a specific position
- Conducting interviews
- Receiving calls
- Development/management of reports for senior management

#### **EDUCATION**

#### **College of St. James, Kyiv – Teacher**

#### **1992-1994**

#### **KVPU, Kyiv - clothing design specialist**