Яковець Ярослав

КЕРІВНИК, ТЕХНІЧНИЙ ЕКСПЕРТ, СПЕЦІАЛІСТ З НАВЧАННЯ ПЕРСОНАЛУ, СТВОРЕННЯ НАВЧАЛЬНОГО МАТЕРІАЛУ, 30 000 ГРН.

8 листопада 2022 Місто: Київ

Вік: 28 років
Режим роботи: повний робочий день
Категорії: HR, управління персоналом, Дизайн, творчість, Офісний персонал

✔ Готовий до відряджень

Увійдіть або зареєструйтеся на сайті як роботодавець, щоб бачити контактну інформацію.

Опис

Name: Yaroslav

Surname: Yakovets

Age: 24

Summary

I am 24 years old; I graduated from Cherkasy State Technological University where obtained bachelor's degree in a Program Subject Area - Instrumental Engineering.

I have huge work experience at different positions in many different companies. Last 2 years I'm working on several positions in Huawei Company, for details please check information below.

Photo just for visual reference.

Qualities

Presence of creative look to providing any information for education in technologies area, also have leadership qualities and managerial skills

I am able to can quickly learn and develop in different areas, always strive for further development.

Communicative and sociable.

Technical mindset.

I strive for providing knowledge to people minds and to proactivity.

SKILLS

Free PC user

Fast printing

Quick information search

Communication skills

Seller

Language skills:

English - B2 – Upper-Intermediate

Russian - C2 – Advanced 2 (Proficiency)(Free)

Ukrainian - C2 – Advanced 2 (Proficiency)(Native)

PROFICIENCY

Adobe Photoshop

Microsoft

Word

Excel

PowerPoint

Publisher

Sony Vegas

Knowledge Bases (means administrating of different Knowledge Base systems from different companies)

Unified Service Desk (Tool for processing customer requests)

Academy (means administrating of different academies systems from different companies)

Growth timeline

EDUCATION

2012 – Today Growth in software area

For the all time i try to educate my skills and knowledge in sphere of programming and software, using for it resources like: 4Pda, Xda and different courses for learning programming languages.

Summer 2015 Bachelor from Cherkasy State Technological University

After school i am enter higher education institution in Cherkasy city where i get closer with high technologies world, being a student on the specialty "Instrument Engineering".

Fall 2016 Education with work in same time

At 2nd course of university, i come to my first work which related with technologies, it was store Comfy™ in which i had opportunity to get some development and education in this area, in particular by visiting academies like Samsung™ and Sony™ Academy.

Summer 2019 Achieving Bachelor’s Degree

After 4 years of educating in Cherkasy State Technological University, I’ve received bachelor’s degree in Instrument Engineering subject area.

EXPERIENCE

Today – 2022 Time for changes still in Huawei Company.

For 2 years of work with Huawei I've been very experienced employee which growth from Service Trainer position to employee who take several positions in the same time, including: Hotline Manager, Technical Support Engineer, Experience Officer, software QA, and position which was the beginning in this company "Service Staff Trainer"

Summer – 2020 Starting to work directly in Huawei Company.

I had a lot of achievements as outsourced project worker, after what Huawei company staff has notice me, and hunted to better conditions, for doing similar work for the first time.

Summer 2019 Participation in the creation of Trainer position on Huawei project.

Before Trainer position was created on this project I made worked at two positions in the same time, i was the full-time Team Leader and had half of the nonexistent position of trainer, but my soul wanted me to become a full-fledged trainer!

And in the near future on the project, the Trainer position was opened, to which I submitted my candidacy and successfully passed.

Winter 2019 Getting Team Leader Position on Huawei project.

After working about 5th month in role of agent, I applied for Team Leader position, and again I've got it, sure also thanks to the hard work done.

Summer 2018 Transition to Huawei project in Kyiv in the same outsource company.

It was my 6th month at Team Leader position in previous project, before I seen communication about recruiting to new project in Kyiv site. And after that I decided that I want to work with company from high technologies area, with which i have been familiar since the previous place of work, because it's matches my personal and career development plans.

Spring 2018 Getting Team Leader Position on the same project.

This was beginning of my career. After working at agent position about 4 month I tried pretend to Team Leader position, and after some time, not without hard work, I have achieved this!

Fall 2017 Customer Support Service Specialist through Teleperformance Company.

Worked as part of a huge worldwide company, about which i unfortunately cannot tell, because by me signed agreement about confidential. At this work we was usually technical customer support, and often we had issues with internal tools nesessary for giving high level support service. And thanks to these issues i had opportunity to communicate and work with IT department of client company.

Fall 2016 Electronics Retail Store Seller

Working in Comfy™ Electronics store was interesting, because I had access to new products of different companies earlier than other ordinary people, and sure had opportunity to explore that.

Also at this work i took great sale and communication skills, not without special lessons and trainings.