ONLINE CALL-CENTER MANAGER, 28 000 ГРН.

27 листопада 2023 Місто: Київ

Вік: 27 років
Режим роботи: віддалена робота, часткова зайнятість, разова робота
Категорії: Медицина, фармацевтика, Телекомунікація та зв'язок, Робота для студентів

Опис

Faizah Yaseen

Address: Ternopil, Ukraine

Gender: Female

Objective

To gain knowledge and skills to complement those that I have learned into an actual job environment.

Skills and Abilities

- Good Communication Skills
- Time Management
- Team work
- Planning Events
- Positive Attitude
- Flexibility
- Patience

Additional Skills

✔ Typing
✔ Microsoft Word
✔ Microsoft PowerPoint
✔ Microsoft Excel

Education

- International General Certificate of Secondary Education (IGCSE):

Biology, Physics, Chemistry, ICT, Mathematics, English

● Advanced Subsidiary level (AS level): Biology, Chemistry, Physics, Mathematics

● Advanced level (A level): Physics, Chemistry, Biology

● IELTS overall band score: 6.5

● Pursuing MD in Ternopil National Medical University: 4th year currently

Previous Schools

● 2013 – 2017 : GLOBAL ENGLISH SCHOOL- AL AIN, UNITED ARAB EMIRATES

Grade 8 to 10(IGCSE) & Grade 11(AS level) – British Curriculum

● 2017 – 2018 : EMIRATES PRIVATE SCHOOL- AL AIN, UNITED ARAB EMIRATES

Grade 12(A level) – British Curriculum

Volunteering and Work Experiences

Volunteer

● Volunteer for W.A.R: Wadi Adventure Race held on February 24th, 2018.

● Volunteer for W.A.R: Wadi Adventure Race held on December 16th, 2018.

● Volunteer for W.A.R: Wadi Adventure Race held on April 26th, 2019.

● Volunteer for W.A.R: Wadi Adventure Race held on October 26th, 2019.

● Volunteer for Sports Day: during the Academic year 2014 at UAE University Stadium.

● Volunteer for Special Olympics World Games Abu-Dhabi 2019: by volunteers.ae as a customer service support.

● Volunteer in OASIS HOSPITAL, Al-Ain (in the department of outpatient and inpatient clinical record) and as a doctor’s assistant.

Promotion

● PDF Marketing and Events : for baby products

● TAD Gulf events : for Al Islami Jumbo Burgers

● BYJU'S Learning App : awareness

● Majid Al Futtaim : for My Club card campaign by Creative Box

● PDF Marketing and Events: for ITO EN Matcha Green Tea

● Choithrams (Brand Talk) : for Weetabix Oats

● Hart Bernstien (HBMM) : for the P&G product - Always

● BYJU'S Learning App: April 2022

● The Thought Factory: for Halwani Bros, for RANI smoothies

● Hart Bernstien (HBMM) : for Persil and DAC in LuLu, for NESCAFE Gold Roastery in

C4 Jimi Mall

Events

● AFC Asia cup 2019 (Football): worked as a soft checker at Hazza Bin Zayed Stadium in Al-Ain by Vibes events.

● Abu Dhabi Science Festival (ADSF) 2019: in Jahili park, Al-Ain by Vibes events as a CLO and customer service.

● Special Olympics World Games Abu-Dhabi 2019: worked as a spectator service support by Event Lab.

● Maroon 5 Live Concert at Coca-Cola Arena: worked as a soft checker and inner seater by Event Lab.

● Worked in Coca-Cola Arena: for 1975, for WESTLIFE on and for TONY ROBBINS as a Ticket Scanner by Event Lab.

● PBA Basketball Event, Coca-Cola Arena : worked as a ticket scanner and as a spectator service by Event Lab.

● DA-BANGG The Tour, Coca Cola Arena : worked as a ticket scanner and as a Lift

Operator by Event Lab.

● Worked with ALEF Education: as a Proctor

● AR Rahman and Rahat Fateh Ali Khan: Me, Myself and I live concert : worked as an usher in Coca Cola Arena by Event Lab.

● Arab Health 2021: worked as a customer service worker for Event Lab in Dubai

Trade Centre.

● Egyptian Super Cup 28: worked as a ticket scanner with Vibes events.

● AD Moments 2022: worked with Vibes Events in Jahli park AL Ain.

● UAE 51st National Day Concert- Balqees and Fouad Abdelwahed: worked with Vibes events in Jahli Fort Al Ain.

● China Home Life 2022: Worked as a Team Leader in Dubai World Trade Centre.

● New Years Eve, RAK: worked as a transport management with Vi Valetti.

● DAZ Festival: worked with Vibes events in Jahli park, AlAin.

Others

● Abaya model: with secret pearl abaya (private)

● Mystery Shopper: worked as a mystery shopper with GWR Consulting

● Tutoring: worked as a home tutor as a side hobby for quite a while

● Alef Education: worked as a Proctor in multiple schools

- Footballco media limited: worked in a team of extras for an ad
- Artist: Worked as a Henna Artist
- Dulsco LLC: worked as a Sales Assistant for Emirates Industry.
- Department of Culture & Tourism Abu Dhabi Experience Film & Stills

Campaign and DEJAVU FZ LLC: Worked as a Henna Artist & as an Extra

Languages

- English- Full professional proficiency
- Urdu- Native proficiency
- Arabic (basic)
- Turkish (basic)