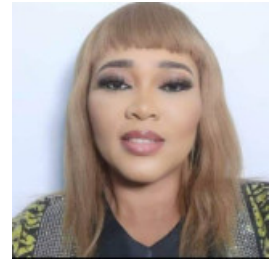


Queen Obiageri Akaolisa



CUSTOMER SUPPORT MANAGER | CALL CENTER OPERATOR

🔄 2 квітня 📍 Місто: [Київ](#)

Вік: 40 років

Режим роботи: повний робочий день, вільний графік роботи, віддалена робота

Категорії: Логістика, доставка, склад, Телекомунікація та зв'язок, Торівля, продажі, закупівлі

✓ Перебуваю в шлюбі

[Увійдіть](#) або [зареєструйтеся](#) на сайті як роботодавець, щоб бачити контактну інформацію.

Досвід роботи

Virtual Assistance (Remotely)

JAY-JAY PETERS LTD (Sales Management), Київ
02.2024 – 02.2026 (2 роки)

Обов'язки:

With over three years of experience as a Customer Service Specialist, I have successfully handled customer inquiries across phone, email, and social platforms, ensuring satisfaction and long-term client retention. I coordinated schedules, handled communications, and maintained organized administrative workflows.

I deliver efficient administrative support, and excellent customer-focused solutions.

Customer Service Representative

KINGSTANFRANK BOUTIQUE (Fashion Clothing and Apparel), Київ
04.2021 – 04.2024 (3 роки)

Обов'язки:

Assisted customers with product selection and purchases.
Responded to customer inquiries and resolved complaints.
Managed social media inquiries and customer communication.
Promoted new arrivals and special offers to customers.
w to turn one-time buyers into regulars. to turn one-time buyers into regulars.

Освіта

University of Lagos (Київ)

Спеціальність: Bsc Arts, English Language
повна вища, 09.2012 – 10.2017 (5 років)

Знання мов

Англійська - Професійний (експерт)
Додатково: proficient

Додаткова інформація

Знання комп'ютера, програм: Knowledge of CRM tools /helpdesk tool zendesk, Freshdesk, Hubspot, Slack, Zoho.

Особисті якості, хобі, захоплення, навички: As an English Language graduate i have developed a passion for language and communication that i have applied in a professional setting. I have strong communication and customer service skills, with the ability to handle inquiries, resolve complaints, and maintain positive relationships with customers. I am organized, reliable, and able to manage multiple tasks effectively. I work well independently and as a team, i pay attention to detail, and remain calm under pressure. My hobbies include reading, dancing, learning new skills, and staying updated through social media and online resources. I am passionate about customer service, helping people, and continuous personal development. My skills include customer support, problem-solving, time management, data entry, computer literacy, and the use of Microsoft Word.

Мета пошуку роботи, побажання до місця роботи: Call Center Operator | Customer Support Specialist | Sales Administration | Customer Relationship Officer|