

Калико Яков

TECHNICAL WRITER

🔄 11 ноября
2022

📍 Город: [Киев](#)

Возраст: 48 лет

Режим работы: полный рабочий день, свободный график работы, удаленная работа

Категории: IT, WEB специалисты, Работа за рубежом

✓ Состою в браке ✓ Есть дети ✓ Готов к командировкам

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Опыт работы

technical writer

Mobius Software (IT / Telecommunications), Киев

09.2021 – 11.2022 (1 год 2 месяца)

Обязанности:

Projects:

- Mobius Management Platform – basic configuration system for all Mobius products
- Mobius A2P Gateway – A2P messaging system used in mobile telecommunication
- Mobius USSD Gateway – signaling platform for routing messages between network and service application
- Mobius SS7 Protocol Suite– build-in module for using SS7 protocol in Mobius products
- Mobius SIP – build-in module for using SIP protocol in Mobius products
- Mobius SIP servlets – SIP application server for IP telephony in Mobius products
- Mobius Diameter – build-in module for using Diameter protocol in Mobius products
- Mobius GLMC – Gateway Mobile Location Center (planned)
- Mobius SMSC – Short Message Service Center for mobile operator services (planned)
- Mobius TAS – Telephony Application Server for IP telephony (planned)

Functions:

- Development and maintenance of Installation Guide, Operator Guide, API Guide, other instructions (In English)

senior technical writer

GlobalLogic (IT), Киев

10.2020 – (2020 лет 10 месяцев)

Обязанности:

Projects:

- Trustonic - Application Security (former TAP): mobile device application security
- Trustonic - Telecom Platform: service protection from erosion stemming from payment default, smartphone fraud and device trafficking
- HemoFlow - Blood Collector Monitor and Mixer: basic User Guide and Admin Guide

- HemoVue - Distributed Software System for managing HemoFlow device data
- Corrigo - Asset Managers and Service Providers system: Customer Portal Settings and Functionality description
- Medtronic - BLE Connect Mobile Application (part of insulin mini-pump auto control system)
- Medtronic - FOTA Mobile Application (part of insulin mini-pump auto control system)

Role:

- Senior Technical Writer

Functions:

- Development and maintenance of User Guide, Portal Guide, other guides & instructions. (In English)

technical writer

Concord Bank \ MustPay (Banking / IT), Киев

06.2020 – 07.2021 (1 год)

Обязанности:

- NEOBANK (online banking system), Verifier (client requests' management system)
- Develop & design the documentation templates
- Development and maintenance of User Guides, API Guides, Developer Guides, Operator Guides (In English and Ukrainian)

technical writer

DepositPhotos (IT), Киев

02.2015 – 05.2020 (5 лет 2 месяца)

Обязанности:

Projects:

Depositphotos (online photo and video bank), Clashot (mobile and stock photo bank for smartphones), Cluise (online clothing and shoes shopping), Bird-in-Flight (online magazine about photography and visual culture), Crello (graphic design editor), Lightfield (photo and video shooting studies)

Functions:

Develop & design the documentation templates

Development and maintenance of Wiki Guides, API Guides, SoW, Product Proposals, Team Roles.(In English and Ukrainian)

technical writer

LevelUp (IT), Киев

06.2014 – 12.2014 (5 месяцев)

Обязанности:

Projects: WordStat (search query optimization & statistics), LTV (SOE site statistics), WL/WLF (managing site portals and statistics)

Functions: Develop & design the documentation templates; Development and maintenance of the user, administrator, and developer guides (In Russian and English)

technical writer

NetCracker (IT), Киев

05.2012 – 02.2014 (1 год 9 месяцев)

Обязанности:

Project: Sprint (telecommunication solutions configuration)

Functions:

Development and maintenance of the user, administrator, and developer guides, and training documentation (In English), taking part in design documentation development process

technical writer

RQL-Ukraine (IT), Киев

09.2011 – 04.2012 (7 месяцев)

Обязанности:

Project: ICMS (Integrating Currency Management Solution).

Functions: Development of user guide, install and configure guide, Wiki (In English, including development the documentation design itself from scratch and data translation from Russian

technical writer

Mindspeed Technologies Ukraine (IT), Киев

09.2008 – 08.2011 (2 года 11 месяцев)

Обязанности:

Projects: Comcerto M82xxx / M85xxx - Software for Carrier Applications; Transcede M84xxx - 4G Wireless Baseband Processors

Functions: Development and maintenance of user, administrator, and developer guides, command reference manual, specification papers, integration guides, etc. (in English, taking part in design documentation development process)

technical writer / QA

AIDOSS Ukraine (IT), Киев

06.2004 – 07.2008 (4 года)

Обязанности:

Projects: Scalar DLC (management and monitoring software for the Scalar-type media changer devices on Quantum platform); Gingcom (small library & file server management system); DAS (server-client software for accessing the media changer devices); Scalar 10K (one of the Scalar large medium changers); AMU (server management software used to configure media changer device(s) for the client access); RMU (remote access and control for some media changer devices); VMCE (media changer emulation software); Striker (management software for controlling UPS devices); Efido (portable commerce rating system); GDS FMA (file manager agent).; Bulk IQ (HTML pages scanning for international property database)

Functions: Development and maintenance of the user, install, and configure guides, and online help (In English, taking part in design documentation development process); Manual testing, testcase creation.

Образование

НТУУ КПИ (Киев)

Специальность: ТЭФ, Искусственный интеллект

полное высшее, 09.1993 – 05.1998 (4 года 7 месяцев)

Дополнительное образование

- Гете-институт, 1995-1998

Знание языков

Английский - Продвинутый (свободно), Немецкий - Средний

Дополнительно: Английский - говорю, свободно читаю и перевожу в т.ч. художественную литературу; немецкий - поддерживаю уровень, давно нет практики общения

Дополнительная информация

Знание компьютера, программ: Platforms: DOS, Win 3.1/3.11, Win 9x, Win NT, Win 2000 / XP / 2003 / 2007 / 2010
Languages and Tools: Microsoft: Word, Excel, FrontPage, Visio Adobe: PageMaker, FrameMaker, Webworks, Acrobat, Distiller, Illustrator, InDesign, Corel Draw, Photoshop MadCap Flare OpenOffice DocuWiki Swagger

Личные качества, хобби, увлечения, навыки: high level of efficiency, responsibility, discipline; can operate the large portions of information and work under time pressure; care, accuracy, literacy, punctuality, non-conflict analytical mind resourcefulness, commitment, can quickly navigate through complex situations; wide scope, commitment to the development of professional skills, ability to learn and adapt to new conditions both individual and team-worker.

Цель поиска работы, пожелания к месту работы: Taking the technical writer position. Working in the dynamically developing company. Applying and improving my professional knowledge and skills for the company development and personal growth. Achieving the financial stability.