

# Mysko Roman

## БАРМЕН

7 октября 2020 
 Р Город: Киев

Возраст: 34 года

Режим работы: полный рабочий день, свободный график работы, посменная работа Категории: Гостиничный бизнес, Ресторанный бизнес, кулинария, Работа за рубежом

✓ Готов к командировкам

Войдите или зарегистрируйтесь на сайте как работодатель, чтобы видеть контактную информацию.

#### Описание

#### **ROMAN MYSKO**

Position: Bartender, Head Bartender

#### PERSONAL DETAILS

Birth December 29, 1990 Nationality Ukrainian Status/ Children Single/ No Country & city of residence Ukraine, Kiev Languages Ukrainian, Russian English Phone +380930318784

Mail roman.mysko1@gmail.com

## **EDUCATION**

Name of university: National technical university of oil and gas Specialization: Geo information systems and technology (GIS) City/ Country: Ivano-Frankivsk, Ukraine

## WORK EXPERIENCE

Bartender 2019 - present

Royal Caribbean Group, Miami, Florida, USA

- Ensures that smooth operation of bars is maintained at all times and the quality of services provided meet the standards of the cruise line.
- · Assists the Head Bartender in the on-the-job day-to-day training of subordinate Bar Staff covering all aspects of beverage service and makes sure that they perform up to the standards of service set by the cruise line.
- · Responsible for achieving and exceeding the revenue targets through applying various sales techniques, up-selling, suggestive selling and in the same time keeping the cost levels within the limits set by the Bar Manager/ Beverage Director.
- Ensures that drinks are properly garnished and served in the appropriate glassware, the bar counter is set with napkins, straws, menus, matches and ashtrays, as well as ensures that all orders placed by Bar Servers/ Waiters/ Waitresses are properly filled.
- · Responsible for keeping the bar area clean and sanitized according to current USPH rules and regulations of the cruise line and also for beverage inventory control, re-supply, loading provisions from the ship's storage rooms.

Bartender 2015 - 2019

Sheraton Khalidiya hotel 4 stars, Abu Dhabi, UAE, Full-time

- Interact with customers, take orders for drinks and snacks.
- Plan and present bar menu.
- · Serve snacks and drinks to the customer.

- · Check identification of the guest to make sure they meet age requirements for purchase of
- · alcohol and tobacco products.
- Mix ingredients to prepare cocktails and other drinks.
- Mix drinks, cocktails and other bar beverages as ordered and in compliance with hotel standard drink recipes.
- Prepare alcohol or non-alcohol beverages.
- · Service Wine and Beer to guests.
- Arrange bottles and glasses to make attractive displays.
- · Assess customers' needs and preferences and make recommendations
- Ability to Sell or influence others for up selling and suggestive selling.
- Provide recommendations and suggestions to guest for choosing Drinks and Snacks.
- · Serve customers in a friendly and helpful manner.
- · Provide guidance to guests on resort activities, dining options and
- general resort and Regional information.
- Determine when a customer has had too much alcohol and if required refusing any further serving on a polite way.
- Demonstrate a thorough knowledge of food and beverage products, menus and Promotions
- Handle and move objects, such as glasses and bottles, using hands and arms.
- Clean up after customers and clean work area. Maintain a clean working area.
- · Perform physical activities such as lifting and stooping.
- · Maintain liquor inventory and consumption.
- · Collect payment for drinks served and balance all receipts.
- Handle an assigned house bank and follow all cash handling procedures as per hotel standard.
- Prepare inventory or purchase requisitions as needed to replenish supplies.
- Ensure that the assigned bar area is fully equipped with tools and products needed for Mixing beverages and serving
  quests.
- · Stay guest focused and nurture an excellent guest experience Comply with all food and beverage regulations
- Perform Other duties as and when assigned by the hotel management

Barman 2013 - 2015

Nobilis hotel 5 stars, Ukraine, Lviv, Full-time

- · Prepare alcohol or non-alcohol beverages
- Interact with customers, take orders and serve some dish and drinks
- Assess customers' needs and preferences and make recommendations
- Mix ingredients to prepare cocktails
- · Plan and present bar menu
- Check customers' identification and confirm it meets legal drinking age
- · Restock and replenish bar inventory and supplies Room service

### KEY SKILLS AND COMPETENCIES

Hospitality:

Creating drink recipes.

Able to anticipate the needs of guests. Able to upsell drinks and food.

Knowledge of seasonal and popular drinks.

Personal:

Always focused on quality and consistency. Having a high standard of personal hygiene. Willing to work late or extra hours when required.

Able to work unsupervised.

Physically fit and able to remain standing for long periods of time.

Softwere

R-keeper Microc EzeeBurrp

AREAS OF EXPERTISE

Entertaining guests Drink mechanics Drink pricing Cocktails Customer service Guest satisfaction Classic cocktails