Rabai Choukri

SUPPORT AGENT

22 апреля 2022 Город: Запорожье

Возраст: 25 лет
Режим работы: полный рабочий день, свободный график работы, удаленная работа
Категории: IT, WEB специалисты, Работа для студентов

Войдите или зарегистрируйтесь на сайте как работодатель, чтобы видеть контактную информацию.

Описание

FIRST NAME / SURNAME Rabai Choukri

NATIONALITY Moroccan

DATE OF BIRTH 01.01.2001

GENDER Male

DESIRED POSITION

Support Agent

Work Experience

DATES POSITION

RESPONSIBILITIES

Choukri Rabai

Support Agent

March 2020 - October 2020 Support Manager

- resolution of customer complaints, applying effective negotiation techniques;
- troubleshooting of technical–related issues with the software, applying internal tools;
- provision of customers with information on resolving issues themselves;
- maintaining accurate log entries of requests with fault details and contact information.

Curriculum vitae Education and Training

DATES

TRAINING

Skills and Competences

LANGUAGE SPOKEN

SKILLS

2019 - present Medical Student; Dentistry
ZSMU

Certificate of knowledge of French Language (upon request)

Arabic French English Russian Ukrainian

• Excellent mastery of the French language;

• Communication Skills; • Fast Learner;
• Troubleshooting Skills; • Detail Oriented;

• Windows, macOS, iOS, Android, Excel, Microsoft Office.