

# Баранова Наталія

## ТЕСТИРОВЩИК, 1 000 ГРН.

⌚ 19 июля 2022 ⚽ Город: [Киев](#)

Возраст: 50 лет

Режим работы: полный рабочий день, удаленная работа

Категории: IT, WEB специалисты, Логистика, доставка, склад, Другие предложения

✓ Состою в браке

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### Описание

#### **Natalia Baranova**

Intern/Trainee QA , Junior QA

Location: Ukraine, Kyiv

Nationality: Ukrainian

### SKILLS

- JIRA, Confluence
- Practice with Postman, Trello, GitHub tools
- Testing the application on the android emulator
- Sales force CRM
- 1C enterprise, 1C accounting
- Microsoft Office (Word, Excel, PowerPoint, etc.)
- Methodology: Agile (SCRUM, KANBAN), Waterfall
- Languages: English (A1), Ukrainian (L1), Russian (L2)

### Certifications

- Quality Assurance Engineer (Certificate)
- Copywriting Specialist

### EXPERIENCE

#### **TMM express, Kyiv - client manager**

**2017 - 2022**

- Acceptance of applications by phone, email, etc.
- Registration of applications from customers and partners - import and in Ukraine

- Maintaining a customer base 1C
- Receiving shipments from customers
- Work with clients of the American Embassy and other consulates
- Registration and processing of payments 1C
- Solving problem situations when picking up or sending a client's cargo

#### **Private Person, Kyiv – Copywriter**

##### **2015-2017**

- Compiling a text on a given topic

#### **Alfa Insurance, Kyiv - Leading Specialist**

##### **August 2008 - January 2015**

- Sale of medical insurance, car insurance, etc. at a meeting and by phone (cold calls)
- Work with applications for insurance issued by the client on the site
- Registration of an insurance contract
- Maintaining a database of CRM clients
- Tracking the terms of the contract and prolongation of insurance contracts
- Development/management of reports for senior management

#### Positive Line, Kyiv - HR manager, 2005 - 2008

- Search for a suitable candidate for a specific position
- Conducting interviews
- Receiving calls
- Development/management of reports for senior management

#### **EDUCATION**

##### College of St. James, Kyiv – Teacher

##### **1992-1994**

##### KVPU, Kyiv - clothing design specialist