

## ONLINE CALL-CENTER MANAGER, 28 000 ГРН.

🔄 27 ноября  
2023

📍 Город: [Киев](#)

Возраст: 24 года

Режим работы: удаленная работа, частичная занятость, разовая работа

Категории: Медицина, фармацевтика, Телекоммуникации и связь, Работа для студентов

### Описание

Faizah Yaseen

Address: Ternopil, Ukraine

Gender: Female

### Objective

To gain knowledge and skills to complement those that I have learned into an actual job environment.

### Skills and Abilities

- Good Communication Skills
- Time Management
- Team work
- Planning Events
- Positive Attitude
- Flexibility
- Patience

### Additional Skills

- ✓ Typing
- ✓ Microsoft Word
- ✓ Microsoft PowerPoint
- ✓ Microsoft Excel

### Education

- International General Certificate of Secondary Education (IGCSE):

Biology, Physics, Chemistry, ICT, Mathematics, English

- Advanced Subsidiary level (AS level): Biology, Chemistry, Physics, Mathematics

- Advanced level (A level): Physics, Chemistry, Biology

- IELTS overall band score: 6.5

- Pursuing MD in Ternopil National Medical University: 4th year currently

Previous Schools

- 2013 – 2017 : GLOBAL ENGLISH SCHOOL- AL AIN, UNITED ARAB EMIRATES

Grade 8 to 10(IGCSE) & Grade 11(AS level) – British Curriculum

- 2017 – 2018 : EMIRATES PRIVATE SCHOOL- AL AIN, UNITED ARAB EMIRATES

Grade 12(A level) – British Curriculum

Volunteering and Work Experiences

Volunteer

- Volunteer for W.A.R: Wadi Adventure Race held on February 24th, 2018.

- Volunteer for W.A.R: Wadi Adventure Race held on December 16th, 2018.

- Volunteer for W.A.R: Wadi Adventure Race held on April 26th, 2019.

- Volunteer for W.A.R: Wadi Adventure Race held on October 26th, 2019.

- Volunteer for Sports Day: during the Academic year 2014 at UAE University Stadium.

- Volunteer for Special Olympics World Games Abu-Dhabi 2019: by volunteers.ae as a customer service support.

- Volunteer in OASIS HOSPITAL, Al-Ain (in the department of outpatient and inpatient clinical record) and as a doctor's assistant.

Promotion

- PDF Marketing and Events : for baby products

- TAD Gulf events : for Al Islami Jumbo Burgers

- BYJU'S Learning App : awareness

- Majid Al Futtaim : for My Club card campaign by Creative Box

- PDF Marketing and Events: for ITO EN Matcha Green Tea

- Choithrams (Brand Talk) : for Weetabix Oats

- Hart Bernstien (HBMM) : for the P&G product - Always

- BYJU'S Learning App: April 2022

- The Thought Factory: for Halwani Bros, for RANI smoothies

- Hart Bernstien (HBMM) : for Persil and DAC in LuLu, for NESCAFE Gold Roastery in

## Events

- AFC Asia cup 2019 (Football): worked as a soft checker at Hazza Bin Zayed Stadium in Al-Ain by Vibes events.
- Abu Dhabi Science Festival (ADSF) 2019: in Jahili park, Al-Ain by Vibes events as a CLO and customer service.
- Special Olympics World Games Abu-Dhabi 2019: worked as a spectator service support by Event Lab.
- Maroon 5 Live Concert at Coca-Cola Arena: worked as a soft checker and inner seater by Event Lab.
- Worked in Coca-Cola Arena: for 1975, for WESTLIFE on and for TONY ROBBINS as a Ticket Scanner by Event Lab.
- PBA Basketball Event, Coca-Cola Arena : worked as a ticket scanner and as a spectator service by Event Lab.
- DA-BANGG The Tour, Coca Cola Arena : worked as a ticket scanner and as a Lift

## Operator by Event Lab.

- Worked with ALEF Education: as a Proctor
- AR Rahman and Rahat Fateh Ali Khan: Me, Myself and I live concert : worked as an usher in Coca Cola Arena by Event Lab.
- Arab Health 2021: worked as a customer service worker for Event Lab in Dubai

## Trade Centre.

- Egyptian Super Cup 28: worked as a ticket scanner with Vibes events.
- AD Moments 2022: worked with Vibes Events in Jahli park AL Ain.
- UAE 51st National Day Concert- Balqees and Fouad Abdelwahed: worked with Vibes events in Jahli Fort Al Ain.
- China Home Life 2022: Worked as a Team Leader in Dubai World Trade Centre.
- New Years Eve, RAK: worked as a transport management with Vi Valetti.
- DAZ Festival: worked with Vibes events in Jahli park, AlAin.

## Others

- Abaya model: with secret pearl abaya (private)
- Mystery Shopper: worked as a mystery shopper with GWR Consulting
- Tutoring: worked as a home tutor as a side hobby for quite a while
- Alef Education: worked as a Proctor in multiple schools

- Footballco media limited: worked in a team of extras for an ad
- Artist: Worked as a Henna Artist
- Dulsco LLC: worked as a Sales Assistant for Emirates Industry.
- Department of Culture & Tourism Abu Dhabi Experience Film & Stills Campaign and DEJAVU FZ LLC: Worked as a Henna Artist & as an Extra

#### Languages

- English- Full professional proficiency
- Urdu- Native proficiency
- Arabic (basic)
- Turkish (basic)