

# Грекул Дар'я

## CUSTOMER SUPPORT MANAGER, 20 000 ГРН.



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февраля

📍 Город: [Винница](#)

Возраст: 30 лет

Режим работы: полный рабочий день, удаленная работа

Категории: IT, WEB специалисты, Офисный персонал, Торговля, продажи, закупки

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### Описание

#### Professional Experience:

Customer Support Representative

Sep.2022 – Jan. 2024

Limitless Technology Consultants Company, Kyiv

Customer Support of the Techloq Kosher filtering software for Israel, USA and Europe.

IT Review Specialist in EMEA and APAC regions

Oct. 2021 – Aug. 2022

Limitless Technology Consultants Company, Kyiv

IT solutions capturing, communication with European and Asian entrepreneurs.

Tourist Manager

Nov. 2020 – Sep. 2021

Adam Group Ukraine, Kyiv

Communication with Ukrainian accommodation, transport and supporting tourist services.

Tourist Manager

Nov. 2017 – Sep. 2020

Goodway Tours, Kyiv

Business communication with Ukrainian hotels, museums and exhibitions, tourist agencies in Ukraine and abroad, service of foreign tourist groups in Ukraine.

Communicative employee

Sep. 2017 – Nov. 2017

Call-center "Smile", specialized on medical insurance companies and deals with them abroad

Telephone communication with foreign insurance medical companies.

Communicative manager

Apr. 2017 – Sep. 2017

Universal Groups, Kyiv

Business documentation and correspondence, conducting business negotiations with representatives of foreign (Australian) real estate companies; extensive research work.

Communicative manager

Feb. 2016 – May. 2016

Health Care Solutions, Lviv

Business documentation and correspondence, conducting business negotiations with representatives of foreign (primarily USA) insurance companies, advising health workers on life insurance.

## **Education**

Chernivtsi Institute of Trade and Economics of Kyiv National University

of Trade and Economics

Tourism, Chernivtsi, Ukraine

Bachelor degree of higher education 09.2011 - 06.2015

## **Professional and additional skills**

- Confident use of PC / laptop
- Confident use of Microsoft package (Word, Excel, PowerPoint)

## **Languages**

- Ukrainian – fluent
- English – upper intermediate
- German – basic

## **Additional Information**

Personal characteristics: communication skills, diligence, punctuality, self-confidence, ability to work in a team, non-conflict.