

Грекул Дар'я

CUSTOMER SUPPORT MANAGER, 20 000 ГРН.

8 февраля
2024

Город: Винница

Возраст: 32 года

Режим работы: полный рабочий день, удаленная работа

Категории: IT, WEB специалисты, Офисный персонал, Торговля, продажи, закупки

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Описание

Professional Experience:

Customer Support Representative

Sep.2022 – Jan. 2024

Limitless Technology Consultants Company, Kyiv

Customer Support of the Techloq Kosher filtering software for Israel, USA and Europe.

IT Review Specialist in EMEA and APAC regions

Oct. 2021 – Aug. 2022

Limitless Technology Consultants Company, Kyiv

IT solutions capturing, communication with European and Asian entrepreneurs.

Tourist Manager

Nov. 2020 – Sep. 2021

Adam Group Ukraine, Kyiv

Communication with Ukrainian accommodation, transport and supporting tourist services.

Tourist Manager

Nov. 2017 – Sep. 2020

Goodway Tours, Kyiv

Business communication with Ukrainian hotels, museums and exhibitions, tourist agencies in Ukraine and abroad, service of foreign tourist groups in Ukraine.

Communicative employee

Sep. 2017 – Nov. 2017

Call-center "Smile", specialized on medical insurance companies and deals with them abroad

Telephone communication with foreign insurance medical companies.

Communicative manager

Apr. 2017 – Sep. 2017

Universal Groups, Kyiv

Business documentation and correspondence, conducting business negotiations with representatives of foreign (Australian) real estate companies; extensive research work.

Communicative manager

Feb. 2016 – May. 2016

Health Care Solutions, Lviv

Business documentation and correspondence, conducting business negotiations with representatives of foreign (primarily USA) insurance companies, advising health workers on life insurance.

Education

Chernivtsi Institute of Trade and Economics of Kyiv National University

of Trade and Economics

Tourism, Chernivtsi, Ukraine

Bachelor degree of higher education 09.2011 - 06.2015

Professional and additional skills

- Confident use of PC / laptop
- Confident use of Microsoft package (Word, Excel, PowerPoint)

Languages

- Ukrainian – fluent
- English – upper intermediate
- German – basic

Additional Information

Personal characteristics: communication skills, diligence, punctuality, self-confidence, ability to work in a team, non-conflict.