Jobs.ua Ваш надежный помощник

Support Engineer

📍 Киев,

Компания: Sippy Software, Inc.

Рубрики: [IT, WEB
специалисты](#)

Пожелания к сотруднику

Образование: неоконченное высшее
Опыт работы: от года
График работы: посменная работа

Описание вакансии

Sippy Software develops and operates cutting-edge telecoms services & software.

At Sippy Soft we aim for two things:

- building/operating great communications software and services
- providing in-depth help to our customers to make sure they are successful.

As a Support Engineer, you will be a key part of a team dedicated to helping customers navigate our VoIP products.

We are looking for people who love working with computer software, solving customer problems and want to be part of a fast-growing, industry leading technology company.

As a Support Engineer you will become an expert in our product portfolio, our VoIP softswitch, VoIP protocols, using our help desk, and telephone systems.

Responsibilities include, but are not limited to:

- Supporting Sippy Software clients
- Taking part in system maintenance, migration and upgrade activities
- Taking part in testing and education of new system features

Requirements:

- Strong written and oral English;
- Intermediate knowledge of Linux / FreeBSD administration;
- Working knowledge of TCP/IP and network administration on Unix systems;
- Customer oriented, enjoys working with people to solve technical issue;
- Intermediate knowledge of SQL (PostgreSQL/MySQL);

The following experience is highly appreciated:

- CVS, SVN, GIT
- Shell, Python, PHP
- HTML, JS;
- basic knowledges of VoIP, SIP;

About Sippy Software

Sippy Software, Inc. is a leading developer of carrier grade (class 4 / 5) softswitch technology for next generation Internet Telephony (VoIP) providers.

Sippy Softswitch delivers a complete network management solution for VoIP carriers on a single platform. This call-control software package enables service providers to build scalable and reliable VoIP networks. Based on the Session Initiation Protocol (SIP), it offers a full array of call-routing capabilities to maximize performance for both small and large packet voice networks.

Sippy currently handle more than 4 billion minutes of traffic, across thousands of client networks in more than 100 countries worldwide, assisting new ITSPs to launch on a weekly basis and contributing significant advancements to many open-source SIP projects.

How to apply:

To apply for this position, please send a PDF copy of your resume on hr @ sippysoft.com and include a cover note in the body of your email.

Applicants should avoid sending their cover letters as an attached document.

Контактная информация

Телефон:	+38 (063) 380-77-54
Контактное лицо:	Артур
Сайт:	https://sippysoft.com
Адрес:	Киев