



Ваш надежный помощник

Customer Support Specialist, 23000 грн.

📍 Киев,

Компания: Auslogics Labs Pty Ltd

Рубрики: [IT, WEB](#)
[специалисты](#)

Пожелания к сотруднику

Образование: полное высшее
Опыт работы: от года
График работы: удаленная работа

Описание вакансии

Auslogics Software is looking for Customer Support Specialist to handle company support email box. It is a full-time, permanent position with an advantage of working from home (remote).

Requirements:

- 1-year experience in technical support for English-speaking users is highly desirable
- MUST possess excellent written English skills
- High level of computer skills
- Detail oriented and responsible with good analytical skills
- Experience living in an English-speaking environment or communicating with native speakers will be a great advantage

Duties:

- Providing technical user support in English
- Processing users' letters sent to support email box
- Providing support for company software products as well as assistance in purchase and registration
- Collaboration with developers and QA specialists
- Automation of support process
- Conducting various kinds of researches in developing areas

Conditions:

- Remote work with full employment and flexible schedule (7-8 hours a day, 5 days a week)
- Unlimited employment contract
- High hourly wages in USD paid in time
- Opportunities for professional growth
- Experience in working within various international markets
- Friendly and professional team
- Work in employee time zone
- Paid vacation
- Corporate training

If you are interested in this vacancy and ready to pass a required test in written English proficiency, please send us your resume with a separate cover letter, which indicates the following:

- Your full name
- Your contact e-mail
- Description of the product you previously supported

Resumes sent without a cover letter will not be considered.

Контактная информация

Контактное лицо: Марина Ренатова

Сайт: <https://www.auslogics.com/en/about/>