



Customer support manager (English)

📍 Днепр,

Компания: M2E

Рубрики: [IT, WEB](#)
[специалисты](#)

Требования

Образование: полное высшее

Опыт работы: желателен

График работы: полный рабочий день

Описание вакансии

Описание вакансии

M2E provides unique solutions for businesses working with the biggest marketplaces — eBay, Amazon, Walmart.

If you want to be a part of a team developing own platform for eCommerce services and make a valuable contribution to the creation of High Load project — join us!

We are looking for a talented person to hold a position of Support manager.

To learn about our product in more detail, follow the link <https://m2epro.com/>

Responsibilities:

- technical support via the ticketing system
- prioritizing user requests
- analyzing and testing the operation of the application
- providing individual solutions for customers based on their business needs

Requirements:

- English — Intermediate or higher
- analytical skills: to evaluate the information and decompose high-level information into details
- a challenging and inquiring mind
- attention to details and tenacity
- quick logical thinking

It might be an advantage if you have:

- experience as a technical support (or similar — QA, technical writer)
- experience in eCommerce (Magento/eBay/Amazon) area

What we offer:

- work in the product IT company
- friendly atmosphere
- employee benefits
- constant development
- no bureaucracy
- modern and comfortable office with a cabinet system

Контактная информация

Контактное лицо: Анастасия

Сайт: <https://m2e.team/ru/>