



Customer Support Specialist

📍 Харьков,

Компания: DCT

Рубрики: [IT, WEB](#)
[специалисты](#)

Пожелания к сотруднику

Образование: не имеет значения

Опыт работы: не требуется

График работы: полный рабочий
день

Описание вакансии

Skills

- Advanced PC user
- High level of English proficiency (especially written)
- Strong written communication skills
- Good analytical skills
- Excellent systematic problem-solving skills, ability to think “outside the box”

Will be a plus

- Experience at a technical service desk/call center providing technical support
- Experience with online customer support services as Zendesk, Freshdesk, etc.

We offer

- Friendly working environment
- Variety of interesting projects
- Comfortable office near the subway in the convenient location in the downtown
- Unlimited amount of coffee and tea

Responsibility

- Communication with clients with clear instructions on how to solve emerging problems.
- Collection of information about unusual or specific issues to support supervisor or tech team.

Send your CV - cv@dct.ua

Контактная информация

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