



Ваш надежный помощник

Customer support manager

📍 Львов,

Компания: Gi Group Ukraine

Рубрики: [Торговля, продажи, закупки](#), [Офисный персонал](#)

Пожелания к сотруднику

Образование: не имеет значения

Опыт работы: не требуется

График работы: удаленная работа

Описание вакансии

WOW247 is an international outsourcing company, based in Kyiv and Lviv. We provide quality customer

support services for businesses around the world. Also, we represent Ukraine in the global market as a reliable outsourcing partner.

WOW247 collaborates with companies from Israel, Germany, Denmark, Switzerland, Netherlands, Sweden, Canada, the USA, etc. Our clients are from 20+ countries.

Now we are looking for a Customer

Support Manager in our friendly team.

Requirements

- Proficiency fluency and functional literacy in English;
- Proven experience in customer
- support or call centre operations will be a plus;
- Superior communication skills, both written and oral;
- Active listening skills;
- Analytical and problem-solving skills.

Main Responsibilities

- Respond to customer email, and phone queries and requests;
- Handle
- customer complaints;
- Consultation of new clients on updates, discounts, payment methods;
- Support for existing customers.

Conditions Of Work

- Morning shift 8:00-16:00
- Day shift 14:00-22:00
- Night shift 22:00-08:00
- 2 day off per week

We Offer

- Comfortable and quiet workplace;
- Competitive salary, fixed in US dollars;
- International client cooperation;
- Friendly staff and corporate events;
- Fruit days in the office;
- Stable environment and career development opportunity;
- Social package, paid 18 working days vacation and sick days.

Контактная информация

Телефон: +38 (097) 249-55-29

Контактное лицо: ХристинаБриневська

Адрес: Промислова 50/52