



Ваш надежный помощник

Customer Support Representative, 20000 грн.

📍 Львов,

Рубрики: [Транспорт, автосервис](#), [Логистика, доставка, склад](#), [Телекоммуникации и связь](#)

Пожелания к сотруднику

Образование: не имеет значения
Опыт работы: не требуется
График работы: полный рабочий день

Описание вакансии

We are looking for a Customer Support team member for our Lviv office (not a remote position).

Person will closely collaborate with drivers in the US and dispatchers and will be responsible for various operational tasks for our team brokers, including making sure loads are picked up and delivered as required.

Responsibilities:

- Entering data to the transportation management system
- Making/answering phone calls
- Communicating and sending info to the drivers (calling drivers for updates)
- Providing updates to the brokers

Skills:

- At least intermediate English level is a **MUST**
- A keen eye for detail
- Ability to learn and react fast
- Ability to interact, in a professional manner with drivers and other employees
- Excellent communication and customer service skills

Ability to work Monday-Friday from 3 pm till 1 am local time (taxi back home is covered)

If you consider yourself as a suitable candidate for this position and your language skills are appropriate — please send your CV in English to: sakryna.n@gmail.com

Контактная информация

Контактное лицо: NataliSakryna