



Ваш надежный помощник

System administrator

📍 Киев, 🕒 3
февраля

Компания: [Promova](https://jobs.ua/company/id/1621103) (<https://jobs.ua/company/id/1621103>) ([Все вакансии](#))

Рубрики: [IT, WEB специалисты](#), [Офисный персонал](#)

Пожелания к сотруднику

Образование: не имеет значения
Опыт работы: от года
График работы: полный рабочий день

Описание вакансии

We are currently looking for a skilled **HelpDesk Engineer** to join our dynamic Promova team. In this role, your main objective will be to provide technical support to colleagues.

YOUR AREA OF IMPACT:

- Support for network equipment and ensuring uninterrupted operation of the office's technical infrastructure.
- Installation, configuration, and maintenance of employees' software and hardware.
- Administration of corporate licenses and access to systems.
- Configuration, process optimization, and integration of Jira with other tools.
- Implementation of data protection measures and employee training in cybersecurity.
- Maintaining a registry of services and implementing policies for handling corporate data.
- Monitoring resources, auditing equipment, and minimizing risks.

ABOUT YOU:

- At least 1 year of experience as a System Administrator or HelpDesk Engineer.
- Proficiency in administering Jira/Confluence and Google Workspace.
- Experience in administering macOS, Linux, and Windows.
- Deep understanding of cybersecurity principles and their critical importance.
- Strong problem-solving and technical writing skills.
- Basic knowledge of network technologies.
- Excellent communication and presentation skills.
- English level of Intermediate or higher.

WHAT WE OFFER:

- Being part of a highly skilled DevOps team, where you can learn and enhance your technical expertise.
- Work in a team of professionals with an audience of more than one million per month.
- Philosophy and conditions for your constant growth and development.
- A large space for implementing your ideas and influencing the product.

CORPORATE BENEFITS:

- Compensation for additional training at external training events and seminars.
- A large electronic library and access to paid online courses and conferences.
- A flexible work schedule allows one to work remotely from any safe location worldwide or visit a comfortable office.
- A space for implementing your ideas and impacting the products.
- 20 paid vacation days per year and an unlimited number of sick days.
- All necessary work equipment.
- Internal discussions and workshops.

INTERVIEW PROCESS:

- Pre-screen with Recruiter (30 minutes)
- Test Task
- Interview with Ruslan Korinniy (1 hour)
- Bar-raising (1 hour)

Hit the apply button and let's create the unicorns together!?

Контактная информация

Контактное лицо: Valeriia

Сайт: <https://gen-tech.breezy.hr/p/65a494e3fdee-system-administrator-helpdesk-engineer-promova/apply>

Адрес: Київ, Кирилівська, 40Р