



Ваш надійний помічник

# SuccessFactors Consultant

📍 Київ,

Компанія: thyssenkrupp Group Services Gdańsk Sp. z o.o.

Рубрики: [IT, WEB фахівці](#), [Офісний персонал](#)

## Побажання до співробітника

Освіта:	повна вища
Досвід роботи:	від двох років
Графік роботи:	повний робочий день

## Опис вакансії

### Location: POLAND!

Joining **thyssenkrupp IT Competence Center**, you will be part of a team of dedicated professionals, who support and develop Global IT Applications and thyssenkrupp infrastructure worldwide. We promise to create an environment where each employee feels valued and our teams are driven by the group spirit. You will be equipped with all necessary tools, which will help you develop your full professional potential. You will be able to balance your private and professional life, staying in close contact with what really matters to you.

### Your responsibilities

- Support of the operations and maintenance topics regarding two global SuccessFactors instances with different modules (LMS, Performance & Goals, Succession and Development)
- Coordination of the troubleshooting and bug fixing with the different business departments and other stakeholders
- Serving as a part of the 2nd/3rd level support and the contact for the global key users and business departments
- Analysis of errors, developing workarounds and permanent solutions, assistance for how-to-questions as well as handling of service requests
- Preparation, execution and documentation of developer tests and programming solutions
- Performance of feasibility checks and cost estimations for change requests as well as implementation of change requests
- Keeping incidents, developing documentation and knowledge base up-to-date

### Your profile

- Basic experience in SuccessFactors, ideally Learning Management or Performance & Goals
- At least 3 years work experience
- Experience in process analysis, optimization and design
- Travelling around 10% (this would be approx. 20 days a year)
- Fluent written and spoken English, German will be an asset

### What we offer you

At **thyssenkrupp** you will be able to broaden your horizon – thanks to an „open door” culture, international teams and a wide range of individual training courses. A collaborative approach and treating each other with respect have been central to what we do for more than 200 years. If that is as important to you as it is to us, then apply now.

**We offer our future employees a relocation bonus & support in legalizing their stay and work in Poland!**

## Контактна інформація

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