Jobs.ua Ваш надійний помічник

Support Engineer L2/3

📍 Харків,

Компанія: TechHunt

Рубрики: IT, WEB
фахівці

Побажання до співробітника

Освіта:	не має значення
Досвід роботи:	від двох років
Графік роботи:	позмінна робота

**Опис
вакансії**

The support engineer provides high-quality technical support for Fluent's rapidly growing customer base. As an expert in both the infrastructure and applicative aspects, the engineer will support both technical and non-technical end-users. Scripting and documentation project will also be included.

- Monitor an operational financial system
- Interact with customers in the US/EU as tier-2/3 support
- Taking ownership of technical issues, and working with our Development group to resolve more advanced issues when necessary.
- Perform configuration modifications, Documenting troubleshooting and problem resolution steps
- Work closely with R&D
- 3+ years experience in a similar role

Desired Skills & Experience

- Linux knowledge : analyze logs , regexp, processes
- Experience as support Engineer for production environments
- Excellent English
- Scripting: one of bash, python, Perl, Cshell
- Basic Network knowledge, telnet, TCP/IP

Контактна інформація

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