Jobs.ua Ваш надійний помічник

Technical Support Engineer

📍 Одеса,

Компанія: Wildix

Рубрики: [IT, WEB фахівці](#)

Побажання до співробітника

Освіта:	не має значення
Досвід роботи:	обов'язковий
Графік роботи:	віддалена робота

Опис вакансії

Required Skills:

- Knowledge of English (min B2);
- An experienced PC user;
- Experience in problem analysis and resolution, previous experience in technical assistance / help desk is an advantage;
- Strong communication, technical and analytical skills;
- Quick learner, eager to learn new products and technologies;
- Team player with high level of dedication and commitment.
- Experience in the telecommunications is an advantage.

Primary Responsibilities:

- Respond to support queries by phone, email, chat, ticketing system in English,
- Advise customers on the proper use of the product,
- Identify, analyze and troubleshoot technical issues to provide help in timely manner,
- Work in collaboration with other members of Technical Support Team and our R&D team.

We Offer:

- Paid lunch and vacations.
- Possibility to travel for business to countries.
- Working hours: Monday through Friday, 10am- 7pm (lunch break: 2pm-3pm).

Feel free to contact

skype - barrracuda

telegram @softesis

Контактна інформація

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