



Ваш надійний помічник

# Account Manager (Remote, Outbound), 25000 грн. + %

📍 Київ, 🕒 1 грудня 2024

Компанія: [STP Voice](https://jobs.ua/company/id/417127) (<https://jobs.ua/company/id/417127>) ([Всі вакансії](#))

Рубрики: [Офісний персонал](#), [Робота для студентів](#), [Робота за кордоном](#)

## Побажання до співробітника

Освіта: не має значення  
Досвід роботи: не вимагається  
Графік роботи: віддалена робота

## Опис вакансії

### Company:

- Aqualife USA: Industry-leading water softener company in New York (USA).
- Website: [aqualifeusa.com](http://aqualifeusa.com)

### Location:

- \* Remote: Work from anywhere with a stable internet connection!

### Salary & Benefits:

- Competitive Salary: 25–40k UAH (negotiable) with opportunities for growth based on performance.
- Currency Advantage: Your salary is linked to the USD, offering potential increases with currency fluctuations.

### Benefits:

- Bonus Potential: Earn additional income based on performance (details provided during interview).
- Career Development: Invest in your future with training and growth opportunities.

### Job Summary:

- Join our team as a remote Account Manager and play a vital role in supporting our valued customers.
- You'll be responsible for scheduling annual maintenance appointments for water softeners and providing exceptional customer service.

### Responsibilities:

- Customer Focus:
  - Deliver exceptional service through phone calls.
  - Actively listen to customer concerns and offer solutions.
  - Research and troubleshoot technical issues.
  - Maintain accurate customer records and document interactions.
  - Escalate complex issues to the appropriate team.
- Technical Knowledge: Stay up-to-date on Aqualife USA products, services, and promotions.
- Communication & Collaboration:
  - Proven English (B2+) and Russian (Native, C1) proficiency.
  - Excellent communication and interpersonal skills.
  - Ability to work independently and collaborate effectively within a team.

### Qualifications:

- Previous experience in a call center or administrative role is a plus, but not required.

### Skills:

- Solutions-oriented approach with strong initiative.

- Excellent organizational skills and time management abilities.
- Ability to work remotely and manage your own schedule.
- Willingness to work evening/night hours.
- Resilient and adaptable with a problem-solving mindset.

### **Why Join Aqualife USA?**

- Remote Work: Enjoy the flexibility and convenience of working from home.
- Growth Opportunities: Invest in your career with a company committed to employee development.
- Competitive Compensation: Earn a competitive salary with the potential for bonuses and growth.
- Supportive Team: Be part of a collaborative and supportive work environment.

### **Ready to Join Our Team?**

Apply now and take the first step towards a rewarding career with Aqualife USA!

### **Контактна інформація**

Телефон: +48(733)401-346

Контактна  
особа: Vlad

Сайт: <http://aqualifeusa.com>