

## Customer Support Representative, 2300 грн.

**♀** Київ.

Компанія: Torazia

Рубрики: <u>IT, WEB фахівці, Робота за</u>

кордоном

## Побажання до співробітника

Освіта: не має значення Досвід роботи: не вимагається Графік роботи: віддалена робота

Опис вакансії

We are seeking a skilled Customer Support Representative to join our team.

In this role, you will be responsible for handling customer inquiries and resolving any issues they may have.

You will be expected to provide timely, efficient, and professional support to our customers via phone, email, or chat.

As the face of our company, you will also be responsible for maintaining a positive relationship with our customers.

Key Responsibilities:

Respond to customer inquiries in a timely and professional manner via phone, email, or chat

Provide accurate information to customers regarding our products and services

Troubleshoot and resolve customer issues with a focus on first-contact resolution

Escalate customer issues as needed to the appropriate department

Document customer interactions and maintain accurate records.

Please submit your resume to: career At torazia Dot com

## Контактна інформація

Контактна ihorihor

особа:

Сайт: <u>torazia.com</u>

20-22 Wenlock

Адреса: Road