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# Customer Account Support Manager, 80000 грн.

📍 Київ, 🕒 30 серпня 2023

Компанія: [Solistenco](https://jobs.ua/company/id/1631788) (<https://jobs.ua/company/id/1631788>) ([Всі вакансії](#))

Рубрики: [Офісний персонал](#), [Банківська справа, ломбарди](#)

## Побажання до співробітника

Освіта: не має значення  
Досвід роботи: не вимагається  
Графік роботи: віддалена робота

## Опис вакансії

We are currently seeking a highly motivated and customer-focused individual to join our team as a Remote Customer Account Support Specialist. This is a unique opportunity to work remotely from the comfort of your own home while providing exceptional customer service and support to our valued clients.

### Responsibilities:

- Handle incoming customer inquiries via phone, email, and chat in a professional and timely manner
- Assist customers with account setup, troubleshooting, and general inquiries
- Provide product recommendations and guidance based on customer needs
- Resolve customer complaints and ensure customer satisfaction
- Maintain accurate and detailed customer records
- Collaborate with cross-functional teams to address customer issues and improve overall customer experience

### Requirements:

- Prior experience in customer service or account support role
- Excellent communication skills, both written and verbal
- Strong problem-solving and decision-making abilities
- Ability to work independently and remotely with minimal supervision
- Proficient in using customer support software and tools
- Highly organized and detail-oriented
- Ability to multitask and prioritize workload

### Benefits:

- Flexible work schedule - work from the comfort of your own home
- Competitive salary and benefits package
- Opportunity for career growth and advancement
- Join a supportive and collaborative team
- Make a positive impact on customer satisfaction and loyalty

If you are a self-motivated individual with a passion for delivering exceptional customer service, we would love to hear from you. Apply now to join our team as a Remote Customer Account Support Specialist and take advantage of this exciting opportunity to work remotely while making a difference in the lives of our valued customers.

## Контактна інформація

Контактна особа: AnushShabazyan

Адреса: Київ, 55/2д, Yalynkova Street