

# Salesforce QA - Remote

♥ Одеса, ♥ 1 листопада 2024

Компанія: <u>Wildix</u> (https://jobs.ua/company/id/76094) (<u>Bci</u> вакансії)

Рубрики: Телекомунікація та зв'язок

## Побажання до співробітника

Освіта:	не має значення
Досвід роботи:	від двох років
Графік роботи:	повний робочий
	день

Опис вакансії

#### About us

Wildix is the first 100% secure, easy-to-use, professional web-based UC&C system, recognized as a Niche Player in the Gartner® Magic Quadrant<sup>™</sup> for Unified Communications as a Service in 2021.

Founded in 2005 by two Italian brothers, Steve and Dimitri Osler, we are now among the fastest-growing companies in the UCaaS sector. Headquartered in Tallinn, Estonia, we have more than 250 staff members representing over 15 nationalities. Our team works across Europe, the UK, the Americas, and Ukraine, serving more than 135 countries through our partner ecosystem.

We created what we call the **Blue Ecosystem**: the way partners, end-users, the company, and our employees communicate with each other.

Our mission is to facilitate internal and external communication between companies and their customers worldwide, using web browsers and mobile applications, thereby increasing productivity and efficiency.

Are you up for the challenge?

#### Who we are looking for

We are seeking a detail-oriented and experienced individual to join our team as a **Salesforce QA Specialist**. In this role, you will have a significant impact on ensuring the quality, accuracy, and efficiency of our Salesforce platform. You will be responsible for both testing and administrating Salesforce to maintain its optimal functionality and support our business processes.

#### How You Will Make an Impact:

- Develop and execute comprehensive test plans, test cases, and scripts to validate Salesforce functionality, configurations, and customizations
- Conduct thorough system testing, integration testing, and user acceptance testing to identify and report defects or inconsistencies
- Collaborate with cross-functional teams to define testing requirements, resolve issues, and align with business needs
- Document test results, track defects, and communicate testing progress to stakeholders
- · Contribute to the continuous improvement of QA processes and methodologies
- Work with Salesforce for bug-fixing tasks and system improvements

#### What You Bring to the Team

- At least 3 years of Manual QA Experience
- Extended experience as a Salesforce QA Specialist
- Bachelor's degree in Computer Science, Information Technology, or related field
- · Solid understanding of QA methodologies, test planning, and execution

- · Ability to develop comprehensive test cases and scripts
- In-depth understanding of Salesforce features, capabilities, and limitations

## Now, it would be fantastic if You

- Have strong analytical skills, a detailed approach to quality assurance, and hands-on experience in Salesforce administration.
- Possess strong analytical skills, a meticulous approach to quality assurance, and a comprehensive understanding of Salesforce administration.

## Why You'll Love it here:

- Work in a multinational environment
- Working hours (10:00-19:00)
- Career growth opportunities
- Paid vacations and sick leaves
- Medical insurance
- · Coverage of costs for certification and IT conferences
- Possible remote collaboration

## We are Wildix:

Wildix is an equal-opportunity employer. We value diversity and welcome all applicants regardless of race, gender, age, religion, or any other characteristic. Everyone is encouraged to apply and is welcome to join our Blue Ecosystem.

Do you want to learn more about Wildix? Apply Now!

## Контактна інформація

Контактна AnastasiaArtemchuk ocoба: