https://jobs.ua/job-system-administrator-3851964

Ваш надійний помічник

System Administrator

Одеса, 26 листопада 2025

Компанія: Wildix (https://jobs.ua/company/id/76094) (Всі вакансії)

Рубрики: IT, WEB фахівці, Офісний персонал

Побажання до співробітника

Освіта:	не має значення
Досвід роботи:	від року
Графік роботи:	повний робочий день

Опис вакансії

Hello!

We're **Wildix**, a global leader in Unified Communications & Collaboration as a Service (UCaaS) and we're on a mission to redefine how businesses connect. Our secure, web-based and AI-powered solutions help companies around the world collaborate smarter, serve customers better and grow stronger — and we want you to help shape what's next.

About Us…

In 2005, brothers Dimitri and Steve Osler set out to reimagine how businesses communicate, and that vision became Wildix. Today, from our headquarters in Tallinn, Estonia, Wildix is one of the world's fastest-growing UCaaS companies, with 300+ team members from 15+ nationalities, working across Europe, the UK, the Americas and beyond. We serve businesses in 135+ countries through a partner-first ecosystem, delivering secure, intuitive solutions that keep companies connected, productive and ready for what's next.

At Wildix, we don't just build technology, we live it. As a remote-first company, we rely on our own platform every day to collaborate globally and innovate fast. With steady growth and a strong foundation, we offer real opportunities to advance your career as we scale, making an impact in a global team that's shaping the future of work.

At Wildix, our mission is clear: **Empower companies worldwide with seamless communication solutions** that drive productivity, efficiency, and growth.

About The Role

We are looking for a **System Administrator** to join our Sysadmins team in Odesa. In this role, you will be responsible for providing essential support to our employees, resolving technical issues, and ensuring exceptional service.

What You Will Do

- Support Atlassian products:
  - **Jira** – project setup, permissions, issue tracking.
  - **Confluence** – maintain team documentation and access rights.
  - **Jira Service Management** – handle helpdesk tickets and workflows.
- Administer Google Workspace, GitLab, Keeper, Vanta, Aquera, and other services.
- Manage MDM solutions (Kandji, Hexnode).
- Communicate solutions clearly to users and update documentation.
- Collaborate with teams across the company to improve processes and share knowledge.
- Ensure security best practices across systems, user access, and company data.
- Troubleshoot hardware, software, and network issues.
- Follow the working schedule of 10:00–19:00 (or 09:00–18:00) UA time

What You Will Bring

- At least 2 years of experience in a similar role

- B1 or higher English language skills, both written and spoken.
- Confident PC user with a good understanding of common software applications and operating systems.
- Strong problem-solving skills and attention to detail.
- Service-oriented with strong communication and interpersonal abilities.
- A strong desire to learn and develop technical skills.

Why You'll Love It Here

? **Work with a Supportive, High-Performing Team** – We believe in trust, autonomy, and working with bright, passionate individual**s** who drive real impact.

? **A Truly International Workplace** – Our diverse and inclusive team ensures you'll always feel connected and supported, no matter where you are.

? **Shape the Future of Global Communication** – Be part of a team transforming how businesses operate in an era of remote work and AI-powered collaboration.

? Join a Profitable & Stable Company – We're not a startup experiment, we're a two decade old success story with sustained profitability, meaning we can back your boldest ideas.

What We Offer

? **Generous Time Off** – Take the breaks you need to relax, recharge, and come back inspired.

? **Top-Tier Tech** – Love Mac? So do we! We equip our team with the best tools for success.

? **Level Up Your Skills** – You can enroll in English classes with access to dedicated courses through Preply.com to boost your communication skills.

? Career Growth & Development – We cover certifications and IT conferences to keep you at the top of your game.

? **Well-being Support** – We offer access to psychology sessions to support your mental and emotional health

Happy with them? We offer even more! Our Benefits are country-specific, you can ask your recruiter for more information

Interview Process

? **Step 1: Initial Screening** – A chat with our Talent Team to understand your background, experience, and motivations (30 mins)

? **Step 2: Final Interview** – A Tech Interview with your potential Team Lead and VP of Infrstructure to ensure alignment with our values and mission (60 mins)

We Are Wildix:

Wildix is an equal-opportunity employer. We value diversity and welcome all applicants regardless of race, gender, age, religion, or any other characteristic. Everyone is encouraged to apply and is welcome to join our Blue Ecosystem.

Ready to join us? Apply Now!

Контактна інформація

Контактна особа:	AnastasiaArtemchuk
Сайт:	https://wildix.bamboohr.com/careers/304
Адреса:	Odesa, Niny Strokatoi St, 10